

設定打印機無線功能的常見問題

FAQ for printer wireless setup

*** 以下內容中使用的圖片及步驟只供參考

*** 不同型號的路由器會有所分別，詳細設定方法請聯絡路由器生產商

*** The images and steps used below are for reference only

*** Different models of routers will be got different steps, please contact the producer of the router for details.

如在打印機無線設定過程中未能找到所需的網絡，可參考以下提示：

If unable to search the required network name during setup printer wireless function, please refer to the following tips:

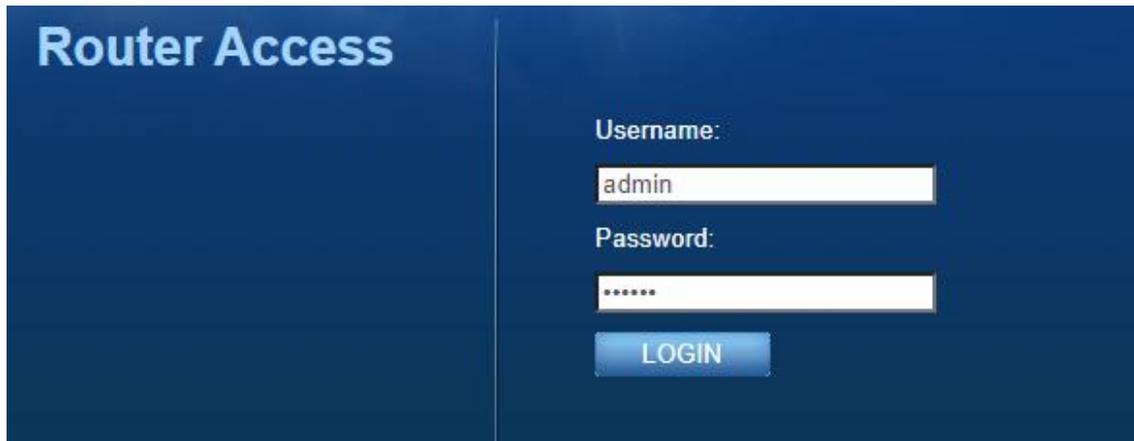
請登入以下路由器的管理員網頁，詳細步驟可參閱相關路由器說明書

Please login the router admin page via following URL. Please refer to router manual for details

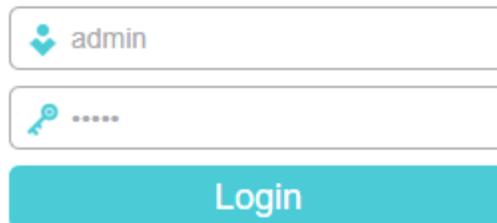
e.g. <http://192.168.0.1> 或 <http://192.168.1.1>

如下圖：

As shown below:



The image shows a dark blue login interface for a router. On the left, the text "Router Access" is displayed in a light blue font. On the right, there are two input fields: "Username:" with the text "admin" entered, and "Password:" with six dots representing a masked password. Below these fields is a blue button labeled "LOGIN".



The image shows a simplified login form with three elements: a white input field containing "admin" with a user icon, a second white input field containing six dots with a key icon, and a teal button labeled "Login".

提示 1：由於開啟智慧連線後不能手動變更無線頻道，建議停用（如有）

Tips 1: Due to Smart Connect will not allow to manual set the wireless channel. Suggested to disable the setting (if any)

Smart Connect

智慧連線:

無線網路設定 2.4GHz | 5GHz-1 | 5GHz-2

啟用無線網路功能

無線網路名稱 (SSID): 隱藏 SSID

安全性:

版本: 自動 WPA-PSK WPA2-PSK

加密: 自動 TKIP AES

Smart Connect

Smart Connect:

Wireless Settings 2.4GHz | 5GHz-1 | 5GHz-2

Enable Wireless Radio

Network Name (SSID): Hide SSID

Security:

Version: Auto WPA-PSK WPA2-PSK

Encryption: Auto TKIP AES

提示 2：大部份打印機只支援 2.4GHz 的無線網絡，請確認已啟用該網絡及不要隱藏名稱

Tips 2: Most of the printers support 2.4GHz wireless only, please make sure that network is enabled and do not hide the SSID

無線網路設定

無線網路 2.4GHz: 啟用無線網路功能 隱藏 SSID

無線網路名稱 (SSID): HOME_2G

密碼: 12345678

無線網路 5GHz: 啟用無線網路功能 隱藏 SSID

無線網路名稱 (SSID): HOME_5G

密碼: 12345678

Wireless Settings

2.4GHz Wireless: Enable Wireless Radio Hide SSID

Network Name (SSID): HOME_2G

Password: 12345678

5GHz Wireless: Enable Wireless Radio Hide SSID

Network Name (SSID): HOME_5G

Password: 12345678

提示 3：由於大部份打印機只支援 1-11 的無線頻道範圍，而路由器預設使用自動頻道，請在 2.4GHz 無線設定中，把頻道設定在 1-11 之內，例如下圖使用頻道 8：

Tips 3: Most of the printers support wireless channel 1-11 range only, but the router's default channel is auto. Please choose the channel within 1-11. For example set to channel 8 as below:

無線網路設定

2.4GHz | 5GHz

啟用無線網路功能

無線網路名稱 (SSID): 隱藏 SSID

安全性:

版本: 自動 WPA-PSK WPA2-PSK

加密: 自動 TKIP AES

密碼:

模式:

頻道寬度:

頻道:

傳輸功率: 低 中 高

Wireless Settings

2.4GHz | 5GHz

Enable Wireless Radio

Network Name (SSID): Hide SSID

Security:

Version: Auto WPA-PSK WPA2-PSK

Encryption: Auto TKIP AES

Password:

Mode:

Channel Width:

Channel:

Transmit Power: Low Middle High

如輸入無線密碼後出現連線失敗，請參考以下提示

If failed to connect wireless after input password, please refer to following tips

提示 4：2.4Ghz 及 5Ghz 的無線密碼有機會不相同，輸入密碼時請緊記輸入 2.4GHz 的無線網絡密碼

Tips 4: The wireless password of 2.4GHz and 5GHz may be different, please ensure to input the wireless password of 2.4GHz wireless network

無線網路設定

無線網路 2.4GHz:	<input checked="" type="checkbox"/> 啟用無線網路功能	
無線網路名稱 (SSID):	<input type="text" value="HOME_2G"/>	<input type="checkbox"/> 隱藏 SSID
密碼:	<input type="text" value="12345678"/>	

5GHz-1 無線網路:	<input checked="" type="checkbox"/> 啟用無線網路功能	
無線網路名稱 (SSID):	<input type="text" value="HOME_5G"/>	<input type="checkbox"/> 隱藏 SSID
密碼:	<input type="text" value="87654321"/>	

5GHz-2 無線網路:	<input checked="" type="checkbox"/> 啟用無線網路功能	
無線網路名稱 (SSID):	<input type="text" value="HOME_5G"/>	<input type="checkbox"/> 隱藏 SSID
密碼:	<input type="text" value="87654321"/>	

Wireless Settings

2.4GHz Wireless:	<input checked="" type="checkbox"/> Enable Wireless Radio	
Network Name (SSID):	<input type="text" value="HOME_2G"/>	<input type="checkbox"/> Hide SSID
Password:	<input type="text" value="12345678"/>	

5GHz-1 Wireless:	<input checked="" type="checkbox"/> Enable Wireless Radio	
Network Name (SSID):	<input type="text" value="HOME_5G"/>	<input type="checkbox"/> Hide SSID
Password:	<input type="text" value="87654321"/>	

5GHz-2 Wireless:	<input checked="" type="checkbox"/> Enable Wireless Radio	
Network Name (SSID):	<input type="text" value="HOME_5G"/>	<input type="checkbox"/> Hide SSID
Password:	<input type="text" value="87654321"/>	

提示 5： 確認沒有開啟 MAC 過濾設定或允許打印機的 MAC 位置存取網絡

Tips 5: Ensure do not enable the MAC filter settings, or allow the MAC address of printer to access the network

MAC過濾設定

啟用無線MAC過濾：



過濾規則

選擇一個過濾規則：

- 封鎖以下列表中設備的無線存取。
- 僅允許以下列表中設備的無線存取。

MAC Filter Settings

Enable Wireless MAC Filtering:



Filtering Rules

Select a filtering rule:

- Block wireless access from the devices in the list below.
- Allow wireless access only from the devices in the list below.